

**NOACSC Tyler MUNIS Implementation
Frequently Asked Questions
Last Updated: December 2, 2015**

When will the project start?

The contract was signed November 30th with a projected start date of January 25, 2016. Tyler needs 45 to 60 days to schedule resources and plan all travel necessary.

Can you explain the costs for a district for MUNIS?

Licensing is \$6.50 per student per year. The licensing fee begins with the start date of your wave and then is an annual fee which will be invoiced thru NOACSC. Tyler/MUNIS licensing fee to NOACSC is \$6.00 per student per year and NOACSC is adding an additional \$.50 per student to cover the cost of server hardware, licensing, backup costs, and maintenance.

Project fees are broken down into two groups: Implementation and fixed. Implementation fees are a one-time \$20 per student. Fixed fees are a one-time fee of \$9,625 which covers data conversion and forms.

Do we still own our data?

By law ITC's "hold our members data in trust". All district data is owned by the district. Any movement or release of district data is covered in our release policy which can be found on our web-site:

<http://www.noacsc.org/wp-content/uploads/2015/08/NOACSC-Data-Release-Policy.pdf>

What happens to our data/MUNIS if Tyler Technologies/MUNIS is acquired or goes out of business?

One way we have tried to mitigate the risk of Tyler Technologies being acquired or going out of business is by hosting MUNIS at NOACSC. If Tyler would go out of business (hopefully a very low probability), NOACSC will already be hosting MUNIS and we can seek another solution while MUNIS continues to function.

If Tyler Technologies is acquired there is generally two paths. One, the acquiring company simply adds MUNIS to their product portfolio and little else changes. Two, the acquiring company "encourages" migration to another software, usually one they already own.

Can our district move to a different Wave?

Once each wave begins that wave will be firm. Before a wave begins there will be some "wiggle room" but due to project planning and financial commitments we would ask districts to give us plenty of notification if a change of wave is desired.