

## **COMPELLING EMPLOYMENT OPPORTUNITY**

### **Northwest Ohio Area Computer Services Cooperative**

**Seeks: INFOhio Technical Services Support Liaison**

**Application Deadline: Open until filled**

INFOhio, Ohio's PreK-12 Digital Library, is looking for an innovative and enthusiastic individual to join our State Technical Support Team in serving over 4,600 schools across the state. INFOhio is a leader among national networks for serving elementary and secondary schools, offering unique services and opportunities that benefit all students, teachers and parents in Ohio.

The INFOhio Project makes available to all Ohio PreK-12 schools library automation services, web-based instructional tools and access to licensed educational databases. These services are delivered statewide to school libraries serving approximately 1.2 million students, their teachers and parents.

The Technical Services Support Liaison is a member of the State Technical Support Team. This individual will be hired through the Northwest Ohio Area Computer Services Cooperative. NOACSC is contracted with INFOhio to assist with the planning, development, management and support of a broad range of library services including our digital tools and databases, web sites and the SirsiDynix Integrated Library System (ILS). The ideal candidate possesses high energy, forward thinking, strong problem solving and critical thinking skills; has experience with web design and development; is proficient with multiple programming languages and shell scripting; has good organization and time management skills to work on multiple projects with deadlines; can work both independently and collaboratively with team members; acts professionally; and has excellent written and verbal communication skills.

Interested candidates should submit a cover letter, current resume and a list of 3 confidential references with contact information to [terri@noacsc.org](mailto:terri@noacsc.org), with the subject line 'Job Application.'

Please note that INFOhio reserves the right to end the search at any point if the successful candidate is found; applications will be considered starting December 21, 2015. Please submit your application as early as possible for full consideration. Interviews will begin the week of January 18, 2016.

Salary for this position is dependent on education and experience. Benefits include accumulation of sick leave and vacation, health and dental insurance as well as retirement (SERS).

**Job Description**  
**INFOhio Technical Services Support Liaison**  
**INFOhio, Ohio's PreK-12 Digital Library**

**Reports To:** INFOhio Executive Director and INFOhio Technical Services Manager

**Overview:** Will be an integral member of the State Technical Support Team located in Lima, OH, working to create, deliver and support INFOhio products and services to participating ITCs and schools. Will assist the webmaster in developing and maintaining the INFOhio website and our instructional web tools like IMatrix, GO! Ask, Act, Achieve, R4S - Research for Success, IWonder and the Digital Video Collection. Will help support the software components and virtual servers used to deliver the SirsiDynix Symphony Integrated Library System. Will assist with testing, implementation and rollout of new SirsiDynix BLUEcloud products such as BC Central, BC Cataloging, BC Circulation, BC Search, MOBILECIRC and e-Resource Central. Special assignments may include working with the Instructional Team, vendors and partner agencies to create new products and evaluate existing INFOhio services. Additional duties include providing customer service, training, trouble shooting and problem solving for our members at the regional Information Technology Centers and their school customers who use INFOhio.

**Qualifications:** This position requires a minimum of an Associate Degree in Information Technology, Computer Science, or Computer Programming, preferably with 1-2 years of experience, or a Bachelor's Degree in the same areas of study or related technical major. Any experience with web design and development, graphic design, mobile app development, virtual server management or networking would be considered advantageous. Must be able to think outside the box and communicate effectively. A strong team attitude, attention to detail and good collaboration skills are all required in order to excel in this position.

Additionally:

- Linux/Unix Experience desired
- Experience in PERL, PHP or Shell Scripting is a must
- Experience with JavaScript or JQuery, CSS3 and HTML5 is a must
- Knowledge of Joomla Administration
- Exposure to MVC framework – Joomla CMS development a plus
- Experience with MSSQL or MySQL a plus
- Windows Server 2012 Maintenance a plus
- Apache Web Server Setup and Maintenance in Windows Server environment a plus
- Graphic design a plus
- Mobile Application Development experience a plus
- Good analysis and problem solving skills
- Creativity and a passion for technology