

Tech Support Professional

The Northwest Ohio Area Computer Services Cooperative (“NOACSC”) in Lima, Ohio is seeking a Technical Support Professional for our Network Services department. The NOACSC has been in business since 1980. We are a true member owned cooperative serving 54 member school districts.

Primary duties for this position will be as Tech Coordinator or supplementing a Tech Coordinator at one or two NOACSC districts.

Responsibilities include:

- Troubleshooting, maintaining and repairing district technology
- Hardware and Software installs
- Maintaining reliable network performance

Previous experience in hardware & software support, customer support, and Information Technology training are all pluses, however, entry-level candidates will be considered. Chromebook and Laptop support are strong factors. This position requires excellent communication skills, problem solving skills, and an ability to manage time and meet deadlines.

Salary for this position is dependent on education and experience. A minimum of an Associate’s Degree in a related field is desired. Benefits include sick leave, vacation, health and dental insurance as well as retirement (SERS).

If interested, please email your cover letter and resume to resume@noacsc.org.

Employees of the NOACSC participate in the School Employees Retirement System (SERS), an organization created by the Ohio General Assembly to administer an actuarially sound retirement system for non-teaching employees in Ohio schools, and do not participate in the Social Security system. For additional information regarding NOACSC, please visit our website at www.noacsc.org.